

Northwestern Electric News

Vol. 68 Number 12

Your Touchstone Energy® Cooperative



October 2017

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Our history, our future

Looking back provides the path forward.

George Santayana—a philosopher, essayist, poet and novelist—once said, “Those who do not remember the past are condemned to repeat it.” Yet sometimes remembering our history with the goal of repeating it can actually be a good thing. As the nation’s 30,000 cooperatives celebrate National Co-op Month this October, it is a great time to take a look back—and a look forward.

Take the history of your electric co-op. Northwestern Electric was founded in 1940 when neighbors worked together to bring electricity to our rural communities. Big investor-owned power companies thought they couldn’t generate enough profit so they bypassed rural areas. Back then, there were frequent meetings among

neighbors to discuss the formation of the cooperative. Once established, annual meetings were the “must attend” event of the year. The co-op—on behalf of the member-owners—committed to provide the community with electricity.

Fast forward to today—and tomorrow. Northwestern Electric currently serves 5,947 members. We have returned \$12,673,500 in capital credits to our members since the Cooperative first started paying them in 1965.

We understand the spirit that helped create this co-op must be continually nurtured. While times and technology will continue to change, our commitment to you will not.

Although we started out to provide electricity, our impact in the commu-

nity (with your support) has grown. Our gross receipts tax helps support the schools in our area. We support local charities and organizations. We’re a major contributor to the economic base of northwest Oklahoma.

As we continue to look toward the future, you can be confident that Northwestern Electric will commit to explore new ways to help our members and our community. We recently added a community solar farm and upgraded to the new smart meter technology. (16407001)

Over the years, as we’ve listened to you and your fellow member-owners, we know we have to keep pace as technology and consumer tastes evolve. As always, we welcome your participation as we plan for the future.



CO-OP STATS

- ▶ There are 900 electric cooperatives located in 47 states.
- ▶ Electric co-ops provide power to 18 million homes, schools and businesses.
- ▶ Electric cooperatives serve 56 percent of the nation.

#coopmonth

SHOW YOUR SUPPORT FOR CO-OPS DURING THE MONTH OF OCTOBER

NORTHWESTERN ELECTRIC COOPERATIVE, INC.

Operating In Beaver, Dewey, Ellis, Harper, Major, Woods and Woodward Counties in Oklahoma

TYSON LITTAU
CHIEF EXECUTIVE OFFICER

BOARD OF TRUSTEES

- Kenny Knowles, Pres..... Arnett
- Ray Smith, Vice-Pres..... Taloga
- John Bruce, Jr., Sec.-Treas. Sharon
- Marvin Wilkinson Buffalo
- Clair Craighead Woodward
- Wayne Hall..... Mooreland
- Duane Henderson..... Mooreland
- Darla Young Buffalo
- Gilbert Perkins Gate

- Jonna HensleyEditor
- John Meinders..... Attorney

IN CASE OF TROUBLE CALL:
24 HOUR EMERGENCY
1-877-9NOPOWER (877.966.7693)

OFFICE HOURS
8 AM TO 4:30 PM
MONDAY-FRIDAY

ADDRESS
P.O. BOX 2707
WOODWARD, OK 73802
2925 WILLIAMS AVENUE
WOODWARD, OK 73801

NOTICE

A copy of NWEC Bylaws will be made available for any member upon request.

Web page: www.nwecok.coop
E-mail: nwec@nwecok.coop



“NWEC is an equal opportunity provider and employer.”

Statement of Nondiscrimination

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Person with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA’s TARGET Center at (202)720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800)877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov

NWEC is an equal opportunity provider and employer.

Energy Efficiency
Tip of the Month



Fall/Winter Energy Tip: When you are asleep or out of the house, turn your thermostat back 10° to 15° for eight hours and save around 10 percent a year on your heating and cooling bills. A programmable thermostat can make it easy to set back your temperature – set it and forget it!

Source: U.S Department of Energy

July 2017 Operating Report

	2016	2017
Revenue - Billing	3,004,605	3,245,592
Cost of Power.....	1,816,226	1,861,222
Miles of Lines	4,991	5,001
Members Connected	11,884	11,911
Density per Mile	2.38	2.38
Average Member KWH	2,617	2,655
Average Bill	253	272
KWH Purchased.....	34,331,213	34,666,000
KWH Sold.....	31,099,848	31,624,000
Income per Mile.....	606	652
Expense per Mile	574	634

Looking for missing members

If your name is on our missing member list for capital credits, please submit a Capital Credit Update Form. If you are the heir or executor for someone listed below, please submit the Estate Refund Form. Some of the estates listed have already received their capital credits from NWECC. They are listed again because the estates are due capital credits from Western Farmers Electric Cooperative. Forms are available at www.nwecok.coop. Click on the Capital Credit tab under Account Services, or you can request a form by contacting our office at 800.375.7423, 580.256.7425 or emailing cc@nwecok.coop.

ADAMS W L ESTATE	BINKLEY LINDA S	BROMLOW PAM	CLARK RALPH	COSBY MILDRED ESTATE
ALBIN ERNEST	BLACK HARLEN W	BROWN ELTON	CLAY EUGENE	COVALT EDNA
ALEXANDER VERLINE	BLACK HAROLD	BROWN KEVIN (BUFFALO)	CLAYTON MRS IRA ESTATE	COX JEFFREY W
ALLISON BILLY R	BLASDEL HARRY	BRUTON CLARA	CLAYTON OMER	COYKENDALL T L
ANDERSON RODNEY	BLAYLOCK D H	BURNS LEORA ESTATE	CLEARWATER IVAN	CRAIG JIM (GLENWOOD AR)
ANDREWS JOHN C II	BLAYLOCK DUDLEY	BUTTEL ELDON R	CLEVELAND MONICA	CRAIL JOHN W
ARMSTRONG LEE	BOLIN DOUG	CALDWELL BILL J	CLINE ROE B FAMILY TRUST	CRAWFORD LENA
AUSTIN R V	BOLTON JERRIE	CALDWELL WILLARD	COFFIN WAYNE	CROOKS CHARLES
AXTELL ROBERT	BONIFIELD JOE	CAMP KATHLEEN	COFFMAN L E JR ESTATE	CROTTS JOHN
BAILEY ALLEN E ESTATE	BOULDEN A F ESTATE	CAMP LEONA	COGGINS FORREST	CROUCH MATT
BAILEY EDGAR T	BOURASSA JOBYNA	CARNAGEY DIANNA	COLBY LONNIE AND DELYN	CROW KATHY (FISCUS)
BARNES VIRLYN IRR. TRUST	BOWERSOX GEORGE	CARNAGEY PATRICK	COLLIER E S ESTATE	CRUSHA BERT
BARRERA ERIN	BOWLES MARY ESTATE	CARPENTER PORTIA	COLLIER FREMONT	CUMMINGS BOB
BARTH BILL	BOYD P R	CARTER MIKE	COMBS CHARLES	CUNNINGHAM WAYNE
BATMAN BERNARD	BRALY MARGARITA	CATLETT LEE	COMPTON GORDON	DAILY B
BAY NATHAN J	BRANNEN DONNA	CHAMP BILL	CONINE DOROTHY	DAILY HAZEL G ESTATE
BEEBE MARY E	BRASS BILL	CHASE LILLIE	CONVERSE GERALD ESTATE	DAMRON TOM B
BELEW JERRY	BRAWNER PAUL M	CHESTNUT PAT	COOK DORIS	DAUPHIN C C
BERENDS SAM ESTATE	BRECKNER LOIS E	CHILDERS RONALD A	COOLEY MRS C L	DAVIDSON F H
BERRY R M	BREWER LINDA	CHOCKLEY JOE	COOPER DICK	DAVIS DARLA
BETZEN JAKE	BREWER WILEY	CHRISTIAN WILLIS	COOPRIDER HELEN	DAVIS JOHNNY L
BEVERS M J ESTATE	BROCK R L	CLAIR LETHA	CORNELL EUGENE K	DAVIS THOMAS D

Hidden account number contest

Congratulations go to Zelda Norman for recognizing her account number last month. The other number belonged to Robert McAnarney.

We have hidden two account numbers somewhere in the articles in this newsletter. The numbers will always be enclosed in parentheses and will look similar to this example (XXXXXX).

If you recognize your account number, all you have to do is give us a call on or before the 8th of the current month and we'll give you a credit on your bill for the amount stated.

This month's numbers are worth \$25 each. Happy hunting!

Cooking

Spiced Pumpkin Waffles



2 1/2 c. all-purpose flour
1 tbsp. baking powder
2 tsp. cinnamon
1 tsp. ginger
1/2 tsp. baking soda
1/2 tsp. salt
1/2 tsp. fresh-ground nutmeg

1/4 tsp. cloves
4 large eggs
2 c. Buttermilk
1 c. pumpkin purée
1/2 c. dark brown sugar
1/4 c. unsalted butter
1 tsp. pure vanilla extract

Preheat a waffle iron. Combine the flour, baking powder, cinnamon, ginger, baking soda, salt, nutmeg, and cloves in a large bowl and set aside.

Whisk together the eggs, buttermilk, pumpkin purée, sugar, butter, and vanilla in another large bowl until smooth. While whisking, add the flour mixture and blend until smooth.

Generously coat the waffle iron with vegetable oil and cook the batter in the waffle iron as recommended in the manufacturer's instructions. Repeat with remaining batter.

Yield: 8 servings

We're always looking out for you

Check out our value added services for members

As a member-owned business, Northwestern Electric is committed to serving you better by providing services and programs that will improve your quality of life and enhance our local communities. Please take a moment to read over some of the different services we offer.

Payment Options



► **Automatic Bank or Credit Card Draft:** Sign up for NWECC's automatic draft program and your electric bill is paid from your bank account or credit card by the 10th of every month.

► **Pay By Phone:** Pay your bill by phone anytime day or night with a debit or credit card by calling 580.377.1414. The automated system speaks both English and Spanish and there are no additional fees.



► **Outage Texting:** You can report an outage by using our outage texting service. Signing up is easy! Go to our website at www.nwecok.coop, click on the outage texting icon and provide your account information.

► **Co-op Connections:** NWECC's Co-op Connections savings card will earn you discounts and savings at participating local, state and national businesses. The card will also save you from 10 to 50 percent on prescription medicines.



► **Prepaid metering:** Our prepaid program allows you to pay-as-you-go with no deposit, no late fees and no disconnect fees *EVER!* Prepaid metering puts you in control of your electric account balance and energy use. (11174001)

► **Online Bill Payments:** Pay your bill online at www.nwecok.coop. For questions about online bill pay, call 800.375.7423 or 256.7425.



► **ERC Loans:** Talk to NWECC about financing your next air source or ground source heat pump and energy efficiency home improvements such as new windows, insulation, etc.

► **Rebates:** NWECC offers rebates for installing high efficiency air source heat pumps, ground source heat pumps, and water heaters.

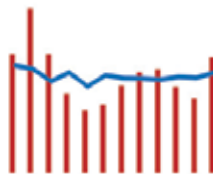


► **Mobile App:** Pay your bill using our mobile app. To locate the app, type "NWECC" in the search bar.



► **Energy Audits:** NWECC offers free home energy audits for members. Energy specialists carefully inspect your home, point out areas of energy loss, and work with you to find affordable solutions.

► **Average Monthly Payment Plan:** NWECC's leveled payment plan evens out bills by averaging your use over the past 12 months. This can be especially helpful during cold winters and hot summers when your electric use spikes.



► **Youth Programs:** NWECC believes in supporting our local youth. NWECC offers programs such as the Rural Electric Youth Tour for high school juniors, YouthPower Energy Camp for eighth graders, Watts Up Kids Camp for 1st-3rd grade students, and the Fanning-Fussell Scholarship.



► **PaySite Kiosk:** NWECC has a PaySite kiosk at our offices in Woodward and Buffalo. The kiosk is accessible 24 hours a day, seven days a week, and accepts cash, check payments and credit or debit cards. There are no additional fees. Instructions and receipts are available in both English and Spanish.



Value Added Services

► **Member Portal:** Use our member portal to help manage your energy use. Simply log on to your account and click the "My Usage" tab.



Have a question? Call us right here at home! For details on these services, please call our Woodward office at 800.375.7423 or 580.256.7425. To reach the Buffalo office, call 580.735.2566 or 800.259.2566.