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Avoid costly penalties

hutting service off to members is a last resort measure we want to avoid. In fact, we do everything possible to avoid shutting off service to members who work with us in good faith. Here's a reminder on how to avoid costly penalties.

The bills arrive in the mail around the 1st of the month. All bills are due by the 10th. If the 10th falls on a weekend, then the bills are due the next business day. If payment is not received by the due date, reminder notices are mailed and a 1.5% late fee is applied.

Before the 20th, members with past due bills will receive a courtesy call reminding them to pay their bill. Members can call anytime before the 20th to make payment arrangements if they are having trouble paying their bill on time. (16832002)

If payment is not received or an arrangement has not been made, the electric service is scheduled for disconnect on the 20th . In order for the power to be turned back on, the past due amount plus applicable fees and a maximum deposit must be paid.

During working hours, NWEC charges a \$50 disconnect fee and a \$50 reconnection fee. If we restore power after normal working hours, the disconnect fee is \$50 and the reconnection fee is \$100. When an account is disconnected for non-payment and there is not a deposit on the account, the member is required to pay a maximum deposit along with applicable fees.

If you find yourself in the situation where it is difficult to pay your bill by the 10th, all you have to do is give us a call before the 20th. We will work with you to make payment arrangements and avoid costly penalties.

AVOID COSTLY PENALTIES

BILL PAYMENT DUE DATES

1ST OF THE MONTH



Bills mailed to members.

Electric bills arrive in the mail around the 1st of the month.

10TH OF THE MONTH



Payment due.

All bills are due by the 10th of the current month.

11TH THROUGH THE 15TH



Penalties applied and reminder notices mailed.

Late fee penalty is applied to unpaid bill and a reminder notice is sent to member.

BEFORE THE 20TH



Courtesy call and payment arrangements.

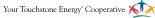
Payment arrangements may be made before the 20th. Members receive courtesy call about past due bill.

20TH OF THE MONTH



Electric service disconnected.

Electric service is disconnected until past due amount, plus any applicable fees and maximum deposit, is received.



NORTHWESTERN ELECTRIC COOPERATIVE, INC.

Operating In Beaver, Dewey, Ellis, Harper, Major, Woods and Woodward Counties in Oklahoma

TYSON LITTAU CHIEF EXECUTIVE OFFICER

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Gilbert Perkins.	Gate
	P. 11.
Jonna Hensley	Editor
John Meinders	Attorney

IN CASE OF TROUBLE CALL: 24 HOUR EMERGENCY 1-877-9NOPOWER (877.966.7693)

> OFFICE HOURS 8 AM TO 4:30 PM MONDAY-FRIDAY

ADDRESS P.O. BOX 2707 WOODWARD, OK 73802

2925 WILLIAMS AVENUE WOODWARD, OK 73801

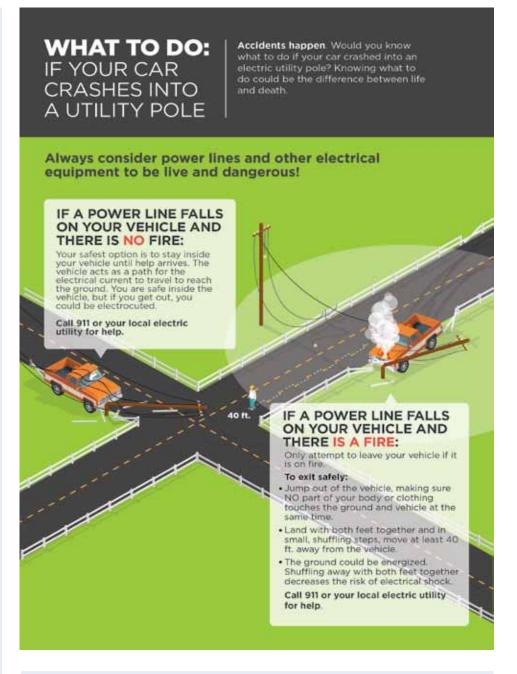
NOTICE

A copy of NWEC Bylaws will be made available for any member upon request.

Web page: www.nwecok.coop E-mail: nwec@nwecok.coop

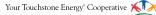


"NWEC is an equal opportunity provider and employer."



August 2017 Operating Report

	2016	2017
Revenue - Billing	3,116,761	3,042,206
Cost of Power	1,753,191	1,694,304
Miles of Lines	4,994	5,001
Members Connected	11,905	11,899
Density per Mile	2.38	2.38
Average Member KWH	2,762	2,600
Average Bill	262	256
KWH Purchased	32,411,598	30,691,000
KWH Sold	32,877,580	30,936,000
Income per Mile	627	611
Expense per Mile	578	624



Looking for missing members

If your name is on our missing member list for capital credits, please submit a Capital Credit Update Form. If you are the heir or executor for someone listed below, please submit the Estate Refund Form. Some of the estates listed have already received their capital credits from NWEC. They are listed again because the estates are due capital credits from Western Farmers Electric Cooperative. Forms are available at www.nwecok.coop. Click on the Capital Credit tab under Account Services, or you can request a form by contacting our office at 800.375.7423, 580.256.7425 or emailing cc@nwecok.coop.

DAY HAROLD E
DEBOCK MARY
DENISON TIM
DENTON GEORGE ESTATE
DENTON ROBERT
DEWALD CHESTER L ESTATE
DIAL J B
DICKINSON OLLIE ESTATE
DICKSON D C ESTATE
DIEHL BOB
DIXON EUGENE
DIXON GLEN ESTATE
DIXON JO ANN
DIXON KERMIT ESTATE
DONLEY DENVER
DREW DON
DUNSWORTH OPAL
DURHAM GAYLORD
DVORAK PEARL
EASTHAM CLAUDE
EDWARDS ROGER L
EHRLICH WILLIE D

ELLER BOBBY A
ELLIOTT CHARLES
ELMORE GEORGE
ENDERSBY RUBY
ENGLEMAN BILL ESTATE
ESPY BERTHA
ESTERLINE ALAN
EVANS HARRY O
EVANS RALPH
FARMER WILLIS
FARRELL NANCY
FAUS LARRY B
FECHNER ROBERT
FEGEL LEO JR
FIELDS LESLIE
FILE RODNEY S
FISCHER TROY
FLEMING EVELYN ESTATE
FLOYD STEVEN B
FOALE DEAN E
FORBES CECILA R ESTATE
FOSTER MARLOW

FOUTCH ARTHUR
FRANCIS TAMMY
FREEMAN CORA M
FREEMAN JESS W
FRYE GARNETT
GADEN HAROLD
GADEN JOHN F
GADEN JULIAN
GALES MERLE
GAMMON EARL
GANES C O
GANN JIM
GARDNER WILLIAM G
GARNER ELDA
GARNETT E J
GARRETT CHARLES
GARRETT F M
GARRETT MARILYN
GASSWINT J H
GASTINEAU BERT
GASTINEAU R J
GASTON RALPH

GATES VERNIE
GAYTAN GABRIEL
GEBHARDT ARTHUR
GEERDES ELDEN D
GEERDES HARLEY
GEERDES PAUL
GENTRY DEBBIE
GEORGE LEWIS
GEORGE M M
GEORGE PERCY F
GERMAN C C
GETZ BERNICE
GEURIN CLIFFORD B
GILLILAND TOM
GLAZE DALE
GLITSCH REGINA
GLITSCH RICHARD
GLOVER SYBLE M
GONSER CLYDE
GORDON LARRY K
GORE W W ESTATE
GOULD DAVID

GRAFF PAULINE GRANT KENNY GRAY BERYL N GRAYRD GREGORY GLEN GUTHRIE MRS JOSEPH GUY JAY HAGAN REX HAMAKER HAROLD W EST HANDLEY VIVIAN HARBOUR BRENDA HARLE KENNETH HARPER EVERETT HARPER LUCILLE HARTZELL ETHEL HAUTH MRS G HAXTON HAROLD HAY RICK HAYES CARL C HAYES PERRY HAYNES ELDA **HEADLEE ELFA**

Hidden account number contest

Last month's numbers went unclaimed. They belonged to Marlene Meier and Ralph Burton.

We have hidden two account numbers somewhere in the articles in this newsletter. The numbers will always be enclosed in parentheses and will look similar to this example (XXXXXX).

If you recognize your account number, all you have to do is give us a call on or before the 8th of the current month and we'll give you a credit on your bill for the amount stated.

This month's numbers are worth \$50 each. Happy hunting!



Best Ever Zucchini Bread

1 cup white sugar

1 cup brown sugar

3 eggs

1 cup vegetable oil

3 teaspoons vanilla extract

3 cups all-purpose flour

1 tsp. nutmeg

3 tsps. ground cinnamon

1 teaspoon baking powder

1 teaspoon salt

1 teaspoon baking soda

2 cups grated zucchini

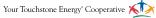
1 cup chopped walnuts

Grease two 8 x 4 inch bread pans or 6 mini loaf pans. Preheat oven to 325 degrees F.

Mix flour, salt, baking powder, soda, nutmeg and cinnamon together in a bowl. Beat eggs, oil, vanilla, and sugar together in a large bowl. Add dry ingredients to the egg mixture and stir until combined.

Stir grated zucchini into the mixture along with the nuts until well combined. Pour batter into prepared pans.

Bake 40 to 60 minutes, or until tester inserted in the center comes out clean. Mini loaf pans take about 35-40 minutes. Cool in pan on rack for 20 minutes.



Save with Northwestern Electric's rebate program Get cash back on qualifying water heater and heat pump installations

orthwestern Electric will pay a cash rebate to qualifying members who replace or install new energy efficient heat pumps or electric water heaters.

Rebates for electric water heaters are being paid for tanks of 40 gallon or larger with an energy rating of .93 or greater. First time installation of a high efficient model, new or conversion from gas, qualifies for a \$100 rebate. Replacement of an existing electric tank qualifies for a \$50 rebate.

Once the new water heater is purchased and installed, contact NWEC. Jonna Hensley will come out and verify the installation. She will need to see the old tank and will ask for information pertaining to your purchase. After she verifies the new tank qualifies for the rebate, NWEC will mail a

check directly to the homeowner.

Heat pumps, both air source and ground source, qualify for varying amounts of cash rebates.

For an air source heat pump unit to qualify, it must have a minimum rating of 16 SEER, 13.4 EER and an 8.5 HSPF. The rebate for a new unit or gas conversion is \$250 per ton. If you are replacing an old electric unit, the rebate is \$150 per ton. (11395002)

Ground source heat pumps must meet a minimum rating of 16.1 EER and a 3.3 COP for closed loop systems and an 18.2 EER and 3.6 COP for open looped systems. New units and gas conversions qualify for a rebate of \$250 per ton. Replacement units qualify for a rebate of \$150 per ton.

The verification process for heat pumps is similar to the water heater

process. Jonna will need to verify the installation and see the information pertaining to the purchase. After the verification process has been completed, Northwestern Electric will mail the check to the homeowner.

Rebates can not exceed \$1,000 per application and all units must be AHRI certified. A rebate application form for heat pump installations is available on our website at www.nwecok.coop or you can call the office to request a form. All requests for rebates must be made within 30 days after the installation is completed.

Additional funds may be available for heat pump installations from our power supplier. Contact Jonna at 256.7425 or 800.375.7423 for more information.





Say "Thank You" to a Vet

In honor of Veterans Day, we would like to recognize and thank our current employees and directors who have served in the armed forces. The next time you see these men, please take a moment to thank them for their willingness to serve our country.

Chris McGraw, Army
T. J. Province, Marine Corps
John Bruce, Jr., National Guard
Clair Craighead, National Guard
Wayne Hall, Army
Duane Henderson, National Guard
Ray Smith, Army