

Northwestern Electric News

Vol. 69 Number 1

Your Touchstone Energy® Cooperative

November 2017

Inside

- Car crash2
- Missing members3
- Recipe.....3
- Thank a vet.....4
- Rebate program4

Avoid costly penalties

Shutting service off to members is a last resort measure we want to avoid. In fact, we do everything possible to avoid shutting off service to members who work with us in good faith. Here's a reminder on how to avoid costly penalties.

The bills arrive in the mail around the 1st of the month. All bills are due by the 10th. If the 10th falls on a weekend, then the bills are due the next business day. If payment is not received by the due date, reminder notices are mailed and a 1.5% late fee is applied.

Before the 20th, members with past due bills will receive a courtesy call reminding them to pay their bill. Members can call anytime before the 20th to make payment arrangements if they are having trouble paying their bill on time. (16832002)

If payment is not received or an arrangement has not been made, the electric service is scheduled for disconnect on the 20th. In order for the power to be turned back on, the past due amount plus applicable fees and a maximum deposit must be paid.

During working hours, NWECC charges a \$50 disconnect fee and a \$50 reconnection fee. If we restore power after normal working hours, the disconnect fee is \$50 and the reconnection fee is \$100. When an account is disconnected for non-payment and there is not a deposit on the account, the member is required to pay a maximum deposit along with applicable fees.

If you find yourself in the situation where it is difficult to pay your bill by the 10th, all you have to do is give us a call before the 20th. We will work with you to make payment arrangements and avoid costly penalties.

AVOID COSTLY PENALTIES BILL PAYMENT DUE DATES

1ST OF THE MONTH



Bills mailed to members.

- Electric bills arrive in the mail around the 1st of the month.
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10TH OF THE MONTH



Payment due.

- All bills are due by the 10th of the current month.
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11TH THROUGH THE 15TH



Penalties applied and reminder notices mailed.

- Late fee penalty is applied to unpaid bill and a reminder notice is sent to member.
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BEFORE THE 20TH



Courtesy call and payment arrangements.

- Payment arrangements may be made before the 20th.
- Members receive courtesy call about past due bill.
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20TH OF THE MONTH



Electric service disconnected.

- Electric service is disconnected until past due amount, plus any applicable fees and maximum deposit, is received.
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NORTHWESTERN ELECTRIC COOPERATIVE, INC.

Operating In Beaver, Dewey, Ellis, Harper, Major, Woods and Woodward Counties in Oklahoma

TYSON LITTAU

CHIEF EXECUTIVE OFFICER

BOARD OF TRUSTEES

- Kenny Knowles, Pres. Arnett
- Ray Smith, Vice-Pres. Taloga
- John Bruce, Jr., Sec.-Treas. Sharon
- Marvin Wilkinson Buffalo
- Clair Craighead Woodward
- Wayne Hall Mooreland
- Duane Henderson Mooreland
- Darla Young Selman
- Gilbert Perkins. Gate

- Jonna Hensley Editor
- John Meinders Attorney

**IN CASE OF TROUBLE CALL:
24 HOUR EMERGENCY
1-877-9NOPOWER (877.966.7693)**

**OFFICE HOURS
8 AM TO 4:30 PM
MONDAY-FRIDAY**

**ADDRESS
P.O. BOX 2707
WOODWARD, OK 73802
2925 WILLIAMS AVENUE
WOODWARD, OK 73801**

NOTICE

A copy of NWEC Bylaws will be made available for any member upon request.

**Web page: www.nwecok.coop
E-mail: nwec@nwecok.coop**



“NWEC is an equal opportunity provider and employer.”

**WHAT TO DO:
IF YOUR CAR
CRASHES INTO
A UTILITY POLE**

Accidents happen. Would you know what to do if your car crashed into an electric utility pole? Knowing what to do could be the difference between life and death.

Always consider power lines and other electrical equipment to be live and dangerous!

IF A POWER LINE FALLS ON YOUR VEHICLE AND THERE IS NO FIRE:
Your safest option is to stay inside your vehicle until help arrives. The vehicle acts as a path for the electrical current to travel to reach the ground. You are safe inside the vehicle, but if you get out, you could be electrocuted.
Call 911 or your local electric utility for help.

IF A POWER LINE FALLS ON YOUR VEHICLE AND THERE IS A FIRE:
Only attempt to leave your vehicle if it is on fire.
To exit safely:

- Jump out of the vehicle, making sure NO part of your body or clothing touches the ground and vehicle at the same time.
- Land with both feet together and in small, shuffling steps, move at least 40 ft. away from the vehicle.
- The ground could be energized. Shuffling away with both feet together decreases the risk of electrical shock.

Call 911 or your local electric utility for help.

August 2017 Operating Report

	2016	2017
Revenue - Billing	3,116,761	3,042,206
Cost of Power	1,753,191	1,694,304
Miles of Lines	4,994	5,001
Members Connected	11,905	11,899
Density per Mile	2.38	2.38
Average Member KWH	2,762	2,600
Average Bill	262	256
KWH Purchased.....	32,411,598	30,691,000
KWH Sold.....	32,877,580	30,936,000
Income per Mile.....	627	611
Expense per Mile	578	624

Looking for missing members

If your name is on our missing member list for capital credits, please submit a Capital Credit Update Form. If you are the heir or executor for someone listed below, please submit the Estate Refund Form. Some of the estates listed have already received their capital credits from NVEC. They are listed again because the estates are due capital credits from Western Farmers Electric Cooperative. Forms are available at www.nwecok.coop. Click on the Capital Credit tab under Account Services, or you can request a form by contacting our office at 800.375.7423, 580.256.7425 or emailing cc@nwecok.coop.

DAY HAROLD E	ELLER BOBBY A	FOUTCH ARTHUR	GATES VERNIE	GRAFF PAULINE
DEBOCK MARY	ELLIOTT CHARLES	FRANCIS TAMMY	GAYTAN GABRIEL	GRANT KENNY
DENISON TIM	ELMORE GEORGE	FREEMAN CORA M	GEBHARDT ARTHUR	GRAY BERYL N
DENTON GEORGE ESTATE	ENDERSBY RUBY	FREEMAN JESS W	GEERDES ELDEN D	GRAY R D
DENTON ROBERT	ENGLEMAN BILL ESTATE	FRYE GARNETT	GEERDES HARLEY	GREGORY GLEN
DEWALD CHESTER L ESTATE	ESPY BERTHA	GADEN HAROLD	GEERDES PAUL	GUTHRIE MRS JOSEPH
DIAL J B	ESTERLINE ALAN	GADEN JOHN F	GENTRY DEBBIE	GUY JAY
DICKINSON OLLIE ESTATE	EVANS HARRY O	GADEN JULIAN	GEORGE LEWIS	HAGAN REX
DICKSON D C ESTATE	EVANS RALPH	GALES MERLE	GEORGE M M	HAMAKER HAROLD W EST
DIEHL BOB	FARMER WILLIS	GAMMON EARL	GEORGE PERCY F	HANDLEY VIVIAN
DIXON EUGENE	FARRELL NANCY	GANES C O	GERMAN C C	HARBOUR BRENDA
DIXON GLEN ESTATE	FAUS LARRY B	GANN JIM	GETZ BERNICE	HARLE KENNETH
DIXON JO ANN	FECHNER ROBERT	GARDNER WILLIAM G	GEURIN CLIFFORD B	HARPER EVERETT
DIXON KERMIT ESTATE	FEGEL LEO JR	GARNER ELDA	GILLILAND TOM	HARPER LUCILLE
DONLEY DENVER	FIELDS LESLIE	GARNETT E J	GLAZE DALE	HARTZELL ETHEL
DREW DON	FILE RODNEY S	GARRETT CHARLES	GLITSCH REGINA	HAUTH MRS G
DUNSWORTH OPAL	FISCHER TROY	GARRETT F M	GLITSCH RICHARD	HAXTON HAROLD
DURHAM GAYLORD	FLEMING EVELYN ESTATE	GARRETT MARILYN	GLOVER SYBLE M	HAY RICK
DVORAK PEARL	FLOYD STEVEN B	GASSWINT J H	GONSER CLYDE	HAYES CARL C
EASTHAM CLAUDE	FOALE DEAN E	GASTINEAU BERT	GORDON LARRY K	HAYES PERRY
EDWARDS ROGER L	FORBES CECILA R ESTATE	GASTINEAU R J	GORE W W ESTATE	HAYNES ELDA
EHRlich WILLIE D	FOSTER MARLOW	GASTON RALPH	GOULD DAVID	HEADLEE ELFA

Hidden account number contest

Last month's numbers went unclaimed. They belonged to Marlene Meier and Ralph Burton.

We have hidden two account numbers somewhere in the articles in this newsletter. The numbers will always be enclosed in parentheses and will look similar to this example (XXXXXX).

If you recognize your account number, all you have to do is give us a call on or before the 8th of the current month and we'll give you a credit on your bill for the amount stated.

This month's numbers are worth \$50 each. Happy hunting!

Country Cooking

Best Ever Zucchini Bread

- | | |
|------------------------------------|---------------------------------|
| 1 cup white sugar | 3 tsps. ground cinnamon |
| 1 cup brown sugar | 1 teaspoon baking powder |
| 3 eggs | 1 teaspoon salt |
| 1 cup vegetable oil | 1 teaspoon baking soda |
| 3 teaspoons vanilla extract | 2 cups grated zucchini |
| 3 cups all-purpose flour | 1 cup chopped walnuts |
| 1 tsp. nutmeg | |

Grease two 8 x 4 inch bread pans or 6 mini loaf pans. Preheat oven to 325 degrees F.

Mix flour, salt, baking powder, soda, nutmeg and cinnamon together in a bowl. Beat eggs, oil, vanilla, and sugar together in a large bowl. Add dry ingredients to the egg mixture and stir until combined.

Stir grated zucchini into the mixture along with the nuts until well combined. Pour batter into prepared pans.

Bake 40 to 60 minutes, or until tester inserted in the center comes out clean. Mini loaf pans take about 35-40 minutes. Cool in pan on rack for 20 minutes.

Save with Northwestern Electric's rebate program

Get cash back on qualifying water heater and heat pump installations

Northwestern Electric will pay a cash rebate to qualifying members who replace or install new energy efficient heat pumps or electric water heaters.

Rebates for electric water heaters are being paid for tanks of 40 gallon or larger with an energy rating of .93 or greater. First time installation of a high efficient model, new or conversion from gas, qualifies for a \$100 rebate. Replacement of an existing electric tank qualifies for a \$50 rebate.

Once the new water heater is purchased and installed, contact NWECC. Jonna Hensley will come out and verify the installation. She will need to see the old tank and will ask for information pertaining to your purchase. After she verifies the new tank qualifies for the rebate, NWECC will mail a

check directly to the homeowner.

Heat pumps, both air source and ground source, qualify for varying amounts of cash rebates.

For an air source heat pump unit to qualify, it must have a minimum rating of 16 SEER, 13.4 EER and an 8.5 HSPF. The rebate for a new unit or gas conversion is \$250 per ton. If you are replacing an old electric unit, the rebate is \$150 per ton. (11395002)

Ground source heat pumps must meet a minimum rating of 16.1 EER and a 3.3 COP for closed loop systems and an 18.2 EER and 3.6 COP for open looped systems. New units and gas conversions qualify for a rebate of \$250 per ton. Replacement units qualify for a rebate of \$150 per ton.

The verification process for heat pumps is similar to the water heater

process. Jonna will need to verify the installation and see the information pertaining to the purchase. After the verification process has been completed, Northwestern Electric will mail the check to the homeowner.

Rebates can not exceed \$1,000 per application and all units must be AHRI certified. A rebate application form for heat pump installations is available on our website at www.nwecok.coop or you can call the office to request a form. All requests for rebates must be made within 30 days after the installation is completed.

Additional funds may be available for heat pump installations from our power supplier. Contact Jonna at 256.7425 or 800.375.7423 for more information.

DAYLIGHT SAVING TIME

Don't forget to fall back on **November 5!**
Set your clocks back by one hour.



Northwestern Electric will close Nov. 23-24 to observe the Thanksgiving holiday. For emergencies call our outage hotline number 877.966.7693.

Say "Thank You" to a Vet

In honor of Veterans Day, we would like to recognize and thank our current employees and directors who have served in the armed forces. The next time you see these men, please take a moment to thank them for their willingness to serve our country.

Chris McGraw, Army
T. J. Province, Marine Corps
John Bruce, Jr., National Guard
Clair Craighead, National Guard
Wayne Hall, Army
Duane Henderson, National Guard
Ray Smith, Army